



LEADERS IN INTEGRATED PRIMARY CARE

November 2017 Newsletter

Welcome to the CHPA member newsletter! We want this newsletter to be a brief, informative vehicle to keep all members up-to-date on our activity and growth. We appreciate any feedback or questions!

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Aerotek Staffing Opportunity

CHPA has finalized the agreement with Aerotek providing CHPA members a special opportunity to fill non-provider vacancies! This partnership strives to provide high-value, cost-effective solutions to workforce issues. Aerotek's team of hospital and health system experts are available to help resolve workforce vacancies with an available 2% mark up reduction after 10 staffing placements in a calendar year! Aerotek is offering contract, contract-to-hire, and direct placement opportunities. Please [click here](#) for more information on these staffing opportunities, or contact Heather Woolbright (hwoolbri@aerotek.com) with Aerotek to establish your own contract and begin hiring!

ACO CAHPS Survey—Press Ganey

One requirement from CMS for being an accountable care organization (ACO) in the Medicare Shared Savings Program (MSSP) is that we partner with a CMS-approved vendor for the administration of the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey. The CHPA BOD approved Press Ganey as CHPA's vendor for the 2017-2018 ACO CAHPS survey. CHPA has provided a demographic profile to Press Ganey to determine the ACO's peer group for future comparisons and expects a summary report in April 2018.

Press Ganey has begun the administration of the survey. The CMS pre-notification letter was mailed to the 860 randomly selected beneficiaries on November 8, 2017. The initial mail survey has been mailed November 15, 2017. The second mail survey is to be mailed December 12, 2017. Please do not hesitate to reach out with any questions regarding this process.

CHPA Newsletter Editor: [Kerry Cogan](#)
Managing Editor and Creative Director: [Jake Rosse](#)
Contributors: [Erin Rager](#)

About CHPA

Community Health Provider Alliance (CHPA) is an accountable care organization formed around a statewide integrated system of federally-qualified Community Health Centers (CHCs) offering comprehensive care coordination and primary care services to patients, particularly in the safety net. Our CHCs unified mission is to provide access to cost-effective high-quality primary and preventative care to Colorado's low-income working families and individuals. CHPA was formed to improve care transitions and implement best practices in patient-centered medical home care coordination, to develop alternative payment methodologies and payment reform to decrease overall healthcare costs, and increase patient satisfaction. For more information about CHPA, please visit [our website](#).

If you would like to be added to the newsletter e-mail distribution list, or if you have comments about this newsletter, please contact Jake Rosse, CCHN executive assistant, at jake@cchn.org or (303) 861-5165, ext. 135.

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